

QBE Return+ Pre-claim rehabilitation process

Referral criteria

Single work-related incident resulting in physical or psychological symptoms

Referral made within six months of accident date

No formal claim received

Employee is absent from work, is expected to be absent from work, or is at risk of falling out of work without assistance

First occurrences of repetitive strain injury are accepted if reported accident date is provided

Witnesses to a workplace accident that are showing psychological symptoms or post-traumatic stress are eligible for referral

Occupational illness / stress / disease / chronic cases are NOT accepted

Delegated Authority (DA)

£3,000

12 months

For complex situations e.g. severe injuries, RTW barriers, employment termination, co-morbidities, significant treatment requests, please contact your dedicated QBE Rehabilitation Consultant (RC) or the QBE Rehabilitation team at QBEReturn@uk.qbe.com

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