

Technology, Media, and Telecommunications Self-Assessment

Helping you to assess and improve the effectiveness of your risk management practices

QBE Risk Solutions, your risk partner, has developed a self-assessment specifically for Technology, Media, and Telecommunications policyholders that guides you through the risks that commonly lead to insurance claims. The assessment is designed to help you assess and benchmark your processes and controls that ensure reliable and quality service delivery, and provides recommendations designed to reduce your risk exposure.

Assess your current practices

Technology, media, and telecommunications organisations are operating in a deeply connected and interdependent global environment with rapidly evolving technologies and societal expectations.

They are subject to increasing levels of government scrutiny and regulation, which is adding further complexity to already challenging operations.

Our Technology, Media, and Telecommunications (TMT) Self-Assessment has been developed from a range of authoritative guidance and standards, together with learnings from claims trends and enquiries, to help you manage the risks within this changing landscape.

QBE European Operations

30 Fenchurch Street
London EC3M 3BD
+44 (0)20 7105 4000
[QBEurope.com](https://www.qbe.com)

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Improve your risk management response

When you engage with this risk review you will be posed a series of questions designed to help you consider your approach to managing your risks. It provides a benchmark against which to consider your processes and risk controls so you can be sure you're properly protected. These include:

- Business Planning
- People Management
- Information Technology
- Service Delivery
- Third-Party Management

Your business will benefit from a comprehensive review of your risk management practices and structures, measured against best practice frameworks, all benefitting from the insights of our risk management experts. After you've completed the process, you'll be able to download your tailored risk improvement plan. You'll also be signposted to a suite of resources to help you implement any improvements recommended.

We believe this process will improve the effectiveness of your risk management response, leading to better business performance and reduced risk of claims.

Adding value to your insurance policies

In addition to best-practice benchmarking, extra value can be gained if you:

- use the easily adaptable templates to address development areas identified
- claim CPD for time spent on learning through the self-assessment process
- access the QRisk Knowledge Centre and apply the wealth of practical guidance provided
- build resilience further by using our other self assessments available across a wide range of insurance areas and risks.

How to access the Technology, Media and Telecommunications Self-Assessment

Access to the TMT Self-Assessment is through our QRisk online risk management platform, available only to QBE customers. QRisk offers you a wide variety of self-assessment tools to help improve a range of risks including AI, Financial Crime, and ESG, preventing common errors and omissions, and enhancing your organisation's governance and risk culture.

So, head to the [QRisk portal](#) and log in using your work email and QBE policy number or visit our [QRisk](#) webpage for more information.

Where appropriate, this assessment can be delivered as a facilitated review by a QBE Senior Risk Manager. Qualification for this depends on service level agreed, longevity of our relationship, and/or premium paid. Just ask your usual QBE or broker contact for details or email us on rs@uk.qbe.com.



Meerah Rajavel, CIO of Palo Alto Networks – CIO.com

With the increasing sophistication of cyber threats and the accelerated pace of digital transformation, organizations must be more proactive in identifying and mitigating risks.

