



## Solicitors' Professional Indemnity

# Risk Solutions Resources

### The added value in your QBE PII Policy

An extensive range of products and services, exclusively available to QBE clients, come as standard with your QBE policy. These are all designed to help you improve your risk profile - from assessing your exposure across a wide range of risks, to implementing effective risk controls and embedding a risk-aware culture, we can help you reduce the likelihood of claims and learn effectively from the lessons presented when things don't go to plan.

### The QRisk customer portal

Your QBE policy is the key to access the [QRisk](#) customer portal where a wide array of resources can help you to:

- > assess your risks using self-assessments that lead you through the hazards impacting on the legal profession including governance, culture, and fraud prevention
- > understand risks in greater depth using the guidance notes, webinar slides, and recordings available
- > implement change swiftly using our risk-focussed [suite of templates](#)
- > manage and complete your risk improvements over time using the Risk Improvement facility on QRisk.

### Sponsored eLearning Package

QBE policyholders benefit from a generously discounted [Risk and Compliance eLearning Package](#) from VinciWorks. Updated every year, this package can keep your teams on track with their risk and compliance needs.

### Guidance and learning events

To keep you informed, we provide regular guidance notes and webinars involving the QBE team, our panel lawyers, and specialist consultants. To ensure you receive important risk information during the policy year, please add us to your safe senders: [qbevents@qbe.com](mailto:qbevents@qbe.com) and [qbcommunications@uk.qbe.com](mailto:qbcommunications@uk.qbe.com).

### Third party specialists

We have partnered with a select group of specialists to support you with your risk endeavours. Our [Solutions Panel](#) can assist you with your information security, AML, business continuity planning, quality and risk standards, governance, and SRA compliance.

### Dedicated in-house Risk Solutions team

QBE is one of only a few insurers with a dedicated in-house risk team who are on hand to:

- > provide risk advice on everything from anti-bribery to zero-tolerance
- > review policy and process documents to enhance your risk management controls
- > and should things go wrong, we can provide an independent review of incidents and claims to make sure your corrective measures and organisational learning are as effective as they can be.

You can contact us via your broker, your usual QBE contact, or at [rs@uk.qbe.com](mailto:rs@uk.qbe.com). And remember to add [QRisk](#) to your favourites - you just need your email and policy number to access a wealth of risk resources.

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