

Medico-legal advice service

RPC

We are pleased to provide you with a 24/7 advice service, as an additional benefit of this insurance. We have made arrangements with the law firm RPC that they will give 30 minutes of free advice to you and your employees on medico-legal issues, including those which might trigger cover under this insurance policy.

The service features:

- > Contact by phone or email
- > Free advice
- > Guidance on whether to notify as a claim
- > Opportunity to engage experienced lawyers for matters not covered by this policy.

Advice can be requested on a wide range of issues, such as:

- > Complaints, claim(s) or matters which may trigger cover under this policy
- > Circumstances which are insufficient to trigger cover under this policy, but for which assistance is required
- > Giving evidence at inquests / inquest procedure
- > Clinical trials (advisory, requests for compensation and litigation)
- > Pharmaceuticals (advisory, regulatory and litigation)
- > Medical devices (advisory and litigation)
- > Product liability (advisory and litigation)
- > Claims under the Consumer Protection Act
- > Product recall
- > Regulation of medical devices and consumer products

- > Investigations against you (e.g. MHRA or CQC)
- > Investigations where your evidence is needed (e.g. Coroner's inquest, police investigation)
- > Disclosure of records or information (including via reports or witness statements)
- > Confidentiality and data protection (including GDPR and DPA 2018 issues)
- > Providing assistance/disclosure for third-party investigations (such as safeguarding or police).

Use of this service does not constitute notification under the policy or affect your or our contractual rights.

How to use the service

 **020 3060 6187** Monday to Friday, 09:00 to 17:30

 **07803969037** All other times (emergency only)

 **qbemedleg@rpc.co.uk**

 **QBEMLAS**

QBE European Operations

30 Fenchurch Street
London EC3M 3BD
tel +44 (0)20 7105 4000
QBEurope.com

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