

Fair Processing Notice (FPN)

Use of personal information

To provide our services as an insurer, QBE Insurance (Europe) Limited will collect and use information about you or a beneficiary under the policy (e.g. your employees or other identified individuals), such as name, address and contact details. This may also include special categories of personal data (e.g. about health) and information relating to criminal convictions and offences. The purposes for which we use personal data may include: evaluating your insurance application and providing a quotation; providing insurance cover; handling claims; and crime prevention and debt recovery.

More information about our use of personal data is set out in the QBE European Operations Privacy Notice (Privacy Notice) available at <https://qbееurope.com/privacy-policy/>. You can also request a copy of the Privacy Notice by contacting the Data Protection Officer at dpo@uk.qbe.com or QBE Insurance (Europe) Limited, Plantation Place, 30 Fenchurch Street, London, EC3M 3BD. We recommend that you review this notice.

We may pass personal data to third parties such as intermediaries, insurers, reinsurers, loss adjusters, sub-contractors, our affiliates, the police and other law enforcement agencies, fraud and crime prevention and detection agencies, databases and registers (for example the Motor Insurance Database, Claims and Underwriting Exchange and Motor Insurance Anti-Fraud and Theft Register) and to certain regulatory bodies who may require personal data themselves for the purposes described in the Privacy Notice <https://qbееurope.com/privacy-policy/>. If you require details of the third parties your data has been passed to and how this information is used please contact the Data Protection Officer at dpo@uk.qbe.com or at the address detailed above.

Depending on the circumstances, the use of personal data described in this notice may involve a transfer of data outside the UK and the European Economic Area to countries that have less robust data protection laws. Any such transfer will be made with appropriate safeguards in place.

Use of personal data for which consent is required

In some circumstances, we (and other insurance market participants) may need to collect and use special categories of personal data (e.g. health information) or information relating to criminal convictions and offences. Where this is required, unless another ground applies, consent to this processing is necessary for us to provide relevant services.

Although consent may be withdrawn at any time, this may mean we are unable to continue to provide services and/or process enquiries and/or claims and that insurance cover will stop.

Where you are providing us with personal data about a person other than yourself, you agree to provide this notice to them and confirm that you have obtained their consent as outlined here.