

## Privacy policy

### Users of the QBE EO websites

If you are a user of the QBE EO websites, this section will be relevant to you and sets out our uses of your personal information.

#### What personal information will we collect?

- > General information submitted via the website, for example where you provide your details via the contact us section such as your name, contact details (telephone numbers and email addresses) and company name.
- > Information submitted through the claim reporting tool for motor incidents including names of drivers, injured persons, witnesses, dates of birth and contact details including address, phone number and email address
- > Information obtained through our use of cookies. You can find more information about this in our Cookies Policy.

#### What special category/sensitive personal information will we collect?

Information submitted through the claim reporting tool for motor incidents including:

- > Details about your criminal convictions and any related information. This will include information relating to any unspent convictions, pending prosecutions, fixed penalty notices or other relevant elements such as arrests or unspent cautions.
- > Details about known medical conditions
- > Details of any injuries which have been suffered by a beneficiary or a third party.

#### How will we collect your personal information?

We will collect your information directly from our website.

#### What will we use your personal information for?

As outlined in [section 3](#), the 'legal grounds' we will rely on when we process your 'personal information' and/or 'special category/sensitive personal information' are as follows:

Purpose for processing	Legal grounds for using your personal information	Legal grounds for using your special category/sensitive personal information, as applicable to the circumstances.
To follow up on enquiries you make.	> Legitimate interests	> Consent > Insurance purposes
To provide marketing information to you (including information about other products and services and undertaking customer surveys) in accordance with preferences you have expressed.	> Legitimate interests	> Consent

#### Who will we share your personal information with?

We will keep your personal information confidential and we will only share it where necessary for the purposes set out above with our QBE Group Companies.